

Water Service Customer Classes

Single-family residential is each parcel on which a dwelling unit is served by an individual water meter. A dwelling unit is a structure with one or more rooms used as a residence for one household with facilities for living, sleeping, cooking, dining and sanitation. A dwelling unit may include either: (a) one single-family dwelling, or (b) one single-family dwelling and one accessory dwelling on the same parcel.

Multi-family residential is each structure in which two or more separate dwelling units are served by one water meter. This definition includes, but is not limited to, duplexes and triplexes, apartments, and townhomes under a common ownership.

Commercial are properties that serve business, industrial, or institutional uses, and designated as commercial, office districts, residential office districts, industrial districts, public and quasi-public in the Zoning Ordinance.

Irrigation are properties with a dedicated water meter used for irrigation purposes.

Inside City are properties within the City of Napa Rural Urban Limit (RUL) line and inside the Sphere of Influence (SOI).

Outside City are properties outside the City of Napa Rural Urban Limit (RUL) line or outside the Sphere of Influence (SOI).

Pumped Zone are properties in the water system pressure zone 4 and pressure zone 5 located at elevations that require water to be pumped by the City water system to the property.

Fire Services are properties with dedicated services for a private fire system and typically include fire sprinklers.

Treat & Wheel are customers that own their own raw water supplies and the City provides treatment and conveyance services to their metered connection. Cities of American Canyon and Calistoga are treat & wheel customers.