

**SUPPLEMENTAL REPORTS & COMMUNICATIONS I**  
**Office of the City Clerk**

**City Council of the City of Napa**  
**Regular Meeting**

**February 15, 2022**

**FOR THE CITY COUNCIL OF THE CITY OF NAPA:**

**EVENING SESSION:**

**13. ADMINISTRATIVE REPORTS:**

**13.A. Homeless Services**

- PowerPoint Presentation from City Staff.
- 1) Email from Lisa Poppen received on February 14, 2022.
- 2) Email from Graham McKenna and Shannon Kiser received on February 14, 2022.
- 3) Email from Mark & Barbara Gardner received on February 14, 2022.
- 4) Email from Greg Carter received on February 15, 2022.

**City Council Meeting**

2/15/2022

Supplemental I - 13.A.

From: City Staff



# Homeless System Update

February 15, 2022

# Purpose of This Discussion

- Receive a report on recent actions to mitigate impacts of homelessness in the community
- Receive an update on the transition from Whole Person Care to CalAIM
- Receive various updates on homeless services related items



# Homeless Services Definitions

- **Point In Time Count-** A count of sheltered and unsheltered individuals on a single night in January. Data is used to determine funding sources and standard metrics. Due to COVID-19, the last count was in January 2020.
- **Continuum of Care (CoC)-**A regional or local body that coordinates housing and funding services for homeless individuals and families. CoC is responsible for PIT count.
- **HMIS-**A Homeless Management Information System is a local information technology system used to collect client level data and data on the provision of housing and other services. Data is entered by all CoC providers.



# Homeless Services Definitions

- **VI-SPDAT-** The Vulnerability Index-Service Prioritization Decision Assistance Tool is a survey administered to determine risks and needs of individuals that are homeless or at risk of homelessness.
- **Coordinated Entry System-**Facilitates the coordination and management of resources to ensure that those experiencing a housing crisis are effectively and efficiently connected to the intervention that best meets their needs. Prioritizes highest needs and most vulnerable clients in a fair and equitable way.



# Homeless Services Definitions

- **Emergency Shelter-** A temporary place for families and individuals experiencing homelessness to live for generally 180 days or less.
- **Transitional Housing-** A short-term place for families and individuals exiting homelessness to live and prepare for next step. Usually 24 months or less.
- **Permanent Supportive Housing-** An intervention that combines affordable housing assistance with voluntary support services to address the needs of chronically homeless individuals/families. The services are designed to build independent living and tenancy skills, and connect clients with community-based health care, treatment, and employment services.



# Homeless Services Definitions

- **Rapid Re-Housing-** An intervention designed to help individuals and families that don't need intensive and ongoing supports to quickly exit homelessness and return to permanent housing. Assistance generally lasts less than 24 months.
- **Diversion-** A strategy that prevents homelessness for people seeking shelter by helping them identify immediate alternate housing arrangements and, if necessary, connecting them with services and financial assistance to help them return to permanent housing.



# Continuum of Care Summary

- Required under McKinney-Vento Homeless Assistance Program
- Conduit to Federal and State Funds
- Oversight of PIT Count and Coordinated Entry
- Housing First Model Requirement
- 13 current members
- Napa County is Fiscal and Administrative Agent



# Previously Identified Challenges

- Homeless Services Challenges:
  - Federal and State court rulings and laws; it is not a crime to be homeless and certain rights are protected unless adequate shelter is available
  - With rare exceptions, inability to mandate mental health treatment or other program requirements
  - Cost and lack of funding
  - Early release of prison inmates
  - COVID-19 Pandemic has resulted in guidance related to encampment and congregate sheltering



# Closure of The Bowl

- Partnered with Flood District, Napa Sanitation District, and County of Napa
- Human Centered Implementation Process
  - Focus on transitioning individuals to shelter or housing
    - 1/3 initially went to shelter; this increased as winter came
    - 1/3 returned to family or had other disposition
    - 1/3 relocated, mainly Kennedy Park
  - Provided about 14 storage units through Abode grant funds
- Debrief and Lessons Learned



# Photos



# Kennedy Park

- Priority: Remove fire and safety hazards without disrupting campers, until shelter space exists for all campers
- Finalizing internal processes and operating procedures
- Partnership with Police Department, Fire Department and Napa County Probation-visits to check-in with campers and provide education on fire and safety hazards
- Looking at scheduling fire hazard removal as fire season approaches



# Photos



# Other Properties In City

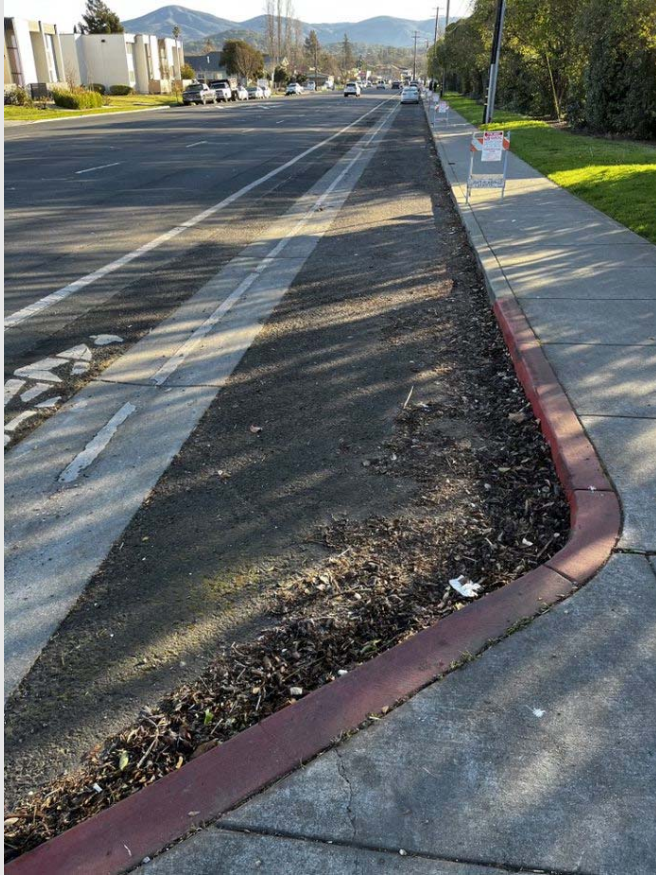
- Napa River Trail
- 700 Block of Lincoln/Jordan/Imperial
- Vine Trail
- Caltrans Property
- Islands in Napa River
- RVs and Vehicles on public streets
- Other Neighborhood Concerns



# Photos-Removal Photos

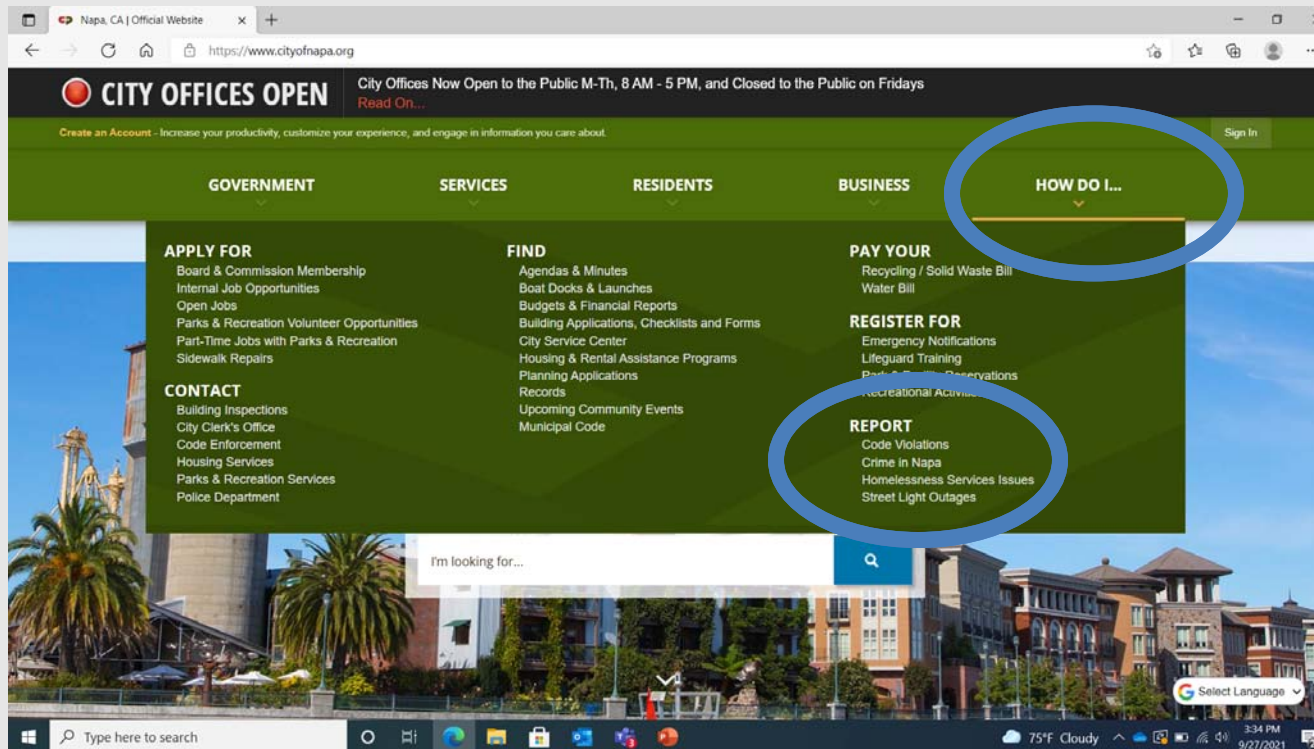


# Photos-Before and After



# Homeless Services Form

- Go to: [www.cityofnapa.org](http://www.cityofnapa.org)
  - Click “How Do I?” on the homepage
  - Select “Homelessness Services Issues” under “Report” subheading



# CalAIM-Began January 1, 2022

## Enhanced Case Management

(Medi-Cal Clients Only)

Develop a statewide care management approach to address the clinical and non-clinical needs of high-need and high cost Medi-Cal clients. This benefit will be available to all Medi-Cal members and the frequency of services based on acuity and dependent on other programs participants may be enrolled in.

## Housing Navigation & Housing Deposits

The Abode Teams will continue to working with clients on housing applications, financial assistance, and move-in arrangements. The teams develop a rapport with landlords and work on facilitating units for the system and matching units/landlords and clients. The teams will also help facilitate roommate relationships and are familiar with all housing subsidy programs and documentation standards to ensure clients and units comply with regulations and rent is paid. This will be a "Community Support" benefit that must be approved as part of a treatment plan and will be time limited.

## Tenancy Care

Continued and on-going regular case management post-housing. Assists with continued linkage to services following the Housing First model, ongoing financial and budget management, linkages to the health care system, tenant/landlord issues, roommate issues, etc. Tenancy care can be short term or in the form of Permanent Support Services. This teams also assists with homeless prevention to avoid reentry into the system. This will be a "Community Support" benefit that must be approved as part of a treatment plan and will be time limited.

Napa County Health and Human Services  
Ole Health  
CARE Network  
"Case Management"

Napa County Housing and Homeless  
Services/Abode Services  
"Community Support Benefit"

# Administrative/Fiscal Agent: Partnership Health Plan

# Street Outreach

- Per MOU between City and County, City is responsible for Outreach Services
- Whole Person Care funding keeps Street Outreach operational through June 30, 2022
- Funding sources to continue Street Outreach under City contract
  - Emergency Solutions Grant- Application Pending
  - Homeless Housing Assistance and Prevention Grant
  - Permanent Local Housing Allocation



# Other Updates

- City/County Memorandum of Understanding
- Point In Time Count
- Diversion Program-Request for Proposal
- Shelter Attendance/Availability Updates
- All Home California Update
- Wine Valley Lodge/Project Homekey
- Heritage House



# Governor's Proposed Budget

- \$2 Billion for Homeless Programs
  - Encampment Resolution Funding
  - Solutions to Ending Homelessness and Support Housing/Treatment
  - Mental Health Funds
  - Hinted at “leaning into conservatorship” reform
- \$2 Billion for Housing Programs
  - Sustainable Housing Development
  - Affordable Housing Development
- Other Programs
  - Universal Health Care Proposal
  - Community Based Behavioral Health Care
  - CalAIM Reform
- What's Missing?
  - Rental Assistance for Pandemic Recovery



Questions?



**From:** [Lisa Poppen](#)  
**Sent:** Monday, February 14, 2022 2:06 PM  
**To:** [Clerk](#)  
**Subject:** Public Comment Agenda Item 13.A. 7-2022 Homeless Services Recommendation - City Council 2/15

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**Categories:** Unverified Contact

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[EXTERNAL]

Napa City Council - February 15, 2022  
Public Comment Agenda Item 13.A. 7-2022 Homeless Services Recommendation

- The recent article in the Napa Valley Register regarding the bonfire arrest, is illustrative of the systemic homeless issue I experience in my neighborhood on an almost daily basis.
- Napa provides services that are attracting a growing number of individuals who camp in their vehicles, building nooks, and roadside brush, while various city departments point to each other when concerns are reported.
- The historic Napa Abajo neighborhood with the riverfront corridor, public library and La Tapatia Market trifecta, attracts significant homeless activity including public drinking, toileting, panhandling and other disruptive behavior, creating an unsafe environment in this diverse residential community.
- In addition, the general disrepair of commercial businesses and/or lack of management action invites vagrancy.
- Knowing there are no consequences, the homeless have become emboldened and aggressive to myself and other passersby.
- I appreciate that outreach and patrols were stepped up in response to the recent Riverside Drive arrest, and certainly the creation of Ms. Rattigan's role to coordinate data and programs is welcomed.
- However, based on past experience, this respite is likely short-lived without ongoing deterrents and focus on community aesthetic development.
- I encourage the councilmembers to experience first-hand the reality of the homeless camped outside their place of residence.

Sincerely,  
Lisa Poppen  
[REDACTED]

**From:** [Graham McKenna](#)  
**Sent:** Monday, February 14, 2022 4:23 PM  
**To:** [Clerk](#)  
**Subject:** Agenda Item: 13.A. 7-2022 Homeless Services Recommendation

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**Categories:** Unverified Contact

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[EXTERNAL]

Hello City Council,

My name is Graham McKenna and I am a homeowner in the Napa Abajo neighborhood. I would like to share some concerns about the increasing open drug use and homelessness we are facing in our community.

Over the last 18 months, Napa Abajo has experienced a rise in homeless-related issues. There is an increase in homeless people sleeping in cars and on the sidewalk, and along the Vinetrail. They openly use drugs and alcohol near our homes and within view of residents (including kids) and visiting tourists. We have experienced at least two fires in our neighborhood that were the result of homeless people illegally camping or cooking outdoors or in vehicles.

As a tourist-dependent community, we should not tolerate "open drug scenes" like we see in San Francisco's Tenderloin and Los Angeles' Venice Beach (and surrounding neighborhoods). The hands-off approach taken by our larger neighbors to the South have devastated communities, angered residents, and dramatically impacted the tourist economies. The same will happen in Napa if we fail to act.

**Here are a few things I'd like the City of Napa to consider:**

- Enforce all current laws that prohibit car and overnight camping; do not allow people to sleep in cars in our residential and commercial neighborhoods. We often call the Police, but little is done.
- With services available, we should encourage the homeless population in our community to accept housing in return for City /County services - choosing to live on the streets and openly use drugs should not be an option for anyone.
- Increase enforcement in areas that are experiencing challenges with homelessness and open drug use, including:
  - **La Tapatia Market (504 Brown Street)** The market's parking lot and sidewalk have become a beacon for open drug use and alcohol consumption (day and night).
  - **Riverside Park (Division / Brown St.)** - there are at least two cars with people sleeping in them every night.
  - **Sea Scout (402 Riverside)** - This building has recently become a popular area for car campers and those using drugs and alcohol, openly. There was a fire near this location just two weeks ago.

Finally, having lived in San Francisco and Berkeley prior to moving to Napa 4 years ago, I understand the issue of homelessness is complicated and has no easy solution. However, as a homeowner, taxpayer, and good neighbor, I expect the City Council and law enforcement to respect our concerns and act upon them.

Thank you for your consideration.

Graham McKenna & Shannon Kiser

**From:** [Mark Gardner](#)  
**To:** [Clerk](#)  
**Subject:** item "13.A. 7-2022 Homeless Services Recommendation".  
**Date:** Monday, February 14, 2022 1:09:45 PM

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[EXTERNAL]

Hi-

We are in Maui, but will hopefully have internet access and be able to zoom in.  
I would like to be updated by either Molly or Liz Alessio regarding our conversation last week on this issue. In particular, any new details from their inquiry of the fire dept. response.

Thank you,

Mark Gardner, MD  
Barbara Gardner, MD

**From:** [Greg Carter](#)  
**Sent:** Tuesday, February 15, 2022 10:35 AM  
**To:** [Clerk](#)  
**Subject:** 13.A. 7-2002 Homeless

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[EXTERNAL]

To whom it concerns,

I'm greatly concerned about the health and safety of my neighborhood. In the last two years we've had two major fire/explosions in RVs parked on the streets near our house, several fires, ducks on spits and beheaded egrets (I have photos), enough needles and drug paraphernalia that our neighbors no longer take their young kids for walks along the riverfront, nor do they allow the older kids to fish which had been a regular activity for the younger generation here, one man was masturbating while yelling across the river (reported), I can't count the amount of human fecal matter along the river along with the smell of urine. And the trash . . .

Four weeks ago a white van driven by a man and woman dropped off two homeless men with about 7 huge garbage bags filled with their stuff at the intersection of Riverside Drive and Oak. The two men headed toward La Tapatia, I'm assuming to get shopping carts. This is the only time I saw a van with drivers, but I've seen men with these large garbage bags at that same intersection two other times on my morning dog walk. I'm assuming a similar scenario.

I have a feeling that the quality of homeless services in Napa is ironically creating a bigger homeless problem. Unfortunately it's addressing homeless people from other parts of the State and not helping actual Napa residents. It was explained to me by a Abode volunteer, that homeless get word that Napa is a great place for services, so they come here and get "sponsored" so that they get a mailing address and after six months they are eligible for county dollars and programs (she told me this with great pride).

I don't know what all that entails, but I'm not willing to have my tax dollars going to help solve L.A.'s and other cities homeless crisis. I talk to these people living in their cars or tents fairly regularly and practically none of them have been in Napa more than two years which matches what I've been told. What's interesting is about 75% of the time they say they are from Angwin, but then they can't tell you where Angwin is and then tell you they're really from LA (LA is the most common) or somewhere else not in Napa County.

I understand it's easy to complain, so what I believe would be helpful is to reinstate the neighborhood police units, bike police. They see things a cop car driving by just can't. Guys sitting down the riverbank doing drugs, people using the river as their toilet, people living in cars, people gutting and cooking wildlife, the guy who built a mini rock castle under the 3rd street bridge (still there after 6 months), the guy who has a large plywood and tarp house behind CIA that no police car has noticed for a couple of months because they can't drive back there, etc.

The other part that would be helpful would be to get the local businesses involved helping. La Tapatia and the Sea Scouts are gathering places, and unfortunately not in a good way; a lot of open drinking, loud music, fights, garbage, drugs, etc. I am assuming they don't want this on their property, but they haven't done much to rectify the problems. It would be nice to see them included as part of the solution.

It would also be nice to find a way to make the neighborhood safe enough that the lower income families in the Abajo could safely allow their kids to go play along riverfront park. Over the last

couple of years our neighbors in the apartments across the street have started to restrict their children's play area to the sidewalk in front of their building even though the riverfront park is just half a block away. They used to run down there every day when we first moved here. It just isn't safe anymore. It does not seem fair.

With bike/walking police and local businesses on board, families would feel safe enough to start using the riverfront more regularly which would have in itself has a deterring effect on homeless drug use and camping.

Thank you for your time,

Sincerely,  
Greg Carter

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