



Staff Reports

File #: 1953-2019, **Version:** 1

To: Honorable Mayor and Members of City Council
From: Scott Nielsen, Information Technology Manager
Prepared By: Sasha Payaslian, Management Analyst I

TITLE:

Public Safety Software and Systems Support Services Agreement

RECOMMENDED ACTION:

Authorize the Finance Director to execute an amendment to agreement C2017 219 with Cloud 5 Solutions, LLC for Public Safety Software and Systems Support.

DISCUSSION:

Cloud 5 Solutions, LLC has provided a high level of system support services for the 911 Computer Aided Dispatch (CAD) System and ancillary components since June of 2014. Not only does Cloud 5 Solutions, LLC provide consistent exceptional service, professionalism and prompt responsiveness, they cost less than half per hour for equivalent technical expertise provided by a resident engineer from Intergraph. The skills possessed by the consultant with System Implementation, Configuration and Troubleshooting support add needed technical capacity to Public Safety with-in the City and other member agencies. This contract is a necessary resource for the on-going support of the CAD and Mobil applications as a result of a promotion of a System Administrator to the Communications Manager.

Council approved agreement C2017 219 on July 18, 2017 for a not-to-exceed amount of \$300,000. The Information Technology Manager and Communications Manager have identified the continued need for this system support and recommend the City Council to authorize the Finance Director to execute a two-year amendment to service agreement C2017 219 with Cloud 5 Solutions, LLC in an amount not-to-exceed \$300,000; \$150,000 in FY19/20 and \$150,000 in FY20/21. Total not-to-exceed amount of this agreement is \$600,000; \$300,000 for the original agreement and \$300,000 for the two-year amendment term. This agreement is subject to appropriations in either fiscal year.

FINANCIAL IMPACTS:

Funding for this agreement is available within the budget allocation for the Information Technology Division as follows.

\$150,000 in FY2019-2020 in:
41611 (IT Communications) - 53201(Professional Services)

\$150,000 in FY2020-2021 in:

41611 (IT Communications) - 53201 (Professional Services)

CEQA:

The Information Technology Manager has determined that the Recommended Action described in this Agenda Report is not subject to CEQA, pursuant to CEQA Guidelines Section 15060 (c).

DOCUMENTS ATTACHED:

ATCH 1 - Amendment 1 to C2017 219

NOTIFICATION:

None